



# Automated Border Control Kiosk FAQ

## 1) WHAT IS AUTOMATED BORDER CONTROL (ABC)?

The ABC is a self-service Kiosk that will expedite eligible passenger arrivals and minimize the time spent with the Cayman Islands CBC Officers. The ABC Kiosk will utilize current biometric technology to verify passenger identity while maintaining security. The machines will be used to securely identify arriving passengers into the Cayman Islands while also providing a more efficient and convenient way of being processed and allowed entry into the country.

## 2) HOW DO I USE THE ABC KIOSK?

The ABC will require eligible passengers to use the touch screen kiosk and go through a series of questions and confirmations, capture a live photo image, and scan your e-passport for authenticity. Once completed the Kiosk will issue a receipt which is to be presented to an officer together with a valid passport. This process will be user friendly and a CBC Officer or a CIAA ambassador will be available to assist as needed.

## 3) WHAT LANGUAGES ARE AVAILABLE ON THE ABC KIOSK?

The ABC Kiosk will be available in English, Spanish and French.

## 4) WHO IS ELIGIBLE TO USE THE ABC KIOSK?

- **In the first phase of the implementation:**  
Caymanians who hold a valid British Overseas Territory Citizen (BOTC) Cayman Islands Passport or a valid US, Canadian, UK passport.
- Leisure visitors who hold valid passports from: US, Canada, UK.

## 5) WHO IS INELIGIBLE TO USE THE ABC KIOSK?

- All other passport holders.
- Those persons holding Permanent Residency status in the Cayman Islands and their dependents.
- Persons living in the Cayman Islands on a Work Permit and their dependents
- Persons arriving for Business or here In-Transit.
- Unaccompanied minors under the age of 18.
- Persons requiring any kind of entry Visa.

## 6) CAN I TAKE MY FAMILY WITH ME TO THE ABC KIOSK?

Yes, if they arrived on the same flight and at least 1 member of the family is at least 18 years of age.

## 7) DO I HAVE TO DO ANYTHING IN ADVANCE TO BE ABLE TO USE THE ABC KIOSK?

No. There is no pre clearance process that needs to be completed prior to arriving to the Cayman Islands in order to use the kiosk. You must however be eligible to use the ABC Kiosk.

## 8) DO I STILL HAVE TO FILL OUT AN ED CARD?

Yes. All travelers to the Cayman Islands are still required to complete an ED (Embarkation/Debarcation Card). Unless, they are travelling on a valid BOTC Cayman Islands Passport. This card will need to be presented to a CBC officer along with your kiosk receipt and passport for verification.

## 9) DO I STILL HAVE TO FILL OUT A CUSTOMS DECLARATION CARD?

All persons who have anything to declare are still required to complete a Customs Declaration form.

## 10) WILL MY PRIVACY BE PROTECTED IF I USE THE ABC KIOSK?

Yes. All information will be protected as required by the CBC and Data Protection Laws of the Cayman Islands.

## 11) WHERE ARE THE ABC KIOSKS LOCATED?

The KIOSKS are located in the arrival hall of the ORIA (Owen Roberts International Airport). You will also notice directional signs that will assist in guiding passengers to the locations of the ABC Kiosks.

## 12) WHAT ARE THE BENEFITS OF USING THE ABC KIOSK?

The ABC Kiosk will help to expedite the process of entering the Cayman Islands.

## 13) IS THE INFORMATION TAKEN HELD SECURELY?

Yes. All information from the ABC Kiosk is secured and maintained with the utmost security.

## 14) WHAT IS THE MAXIMUM AMOUNT OF TIME A PERSON CAN BE LANDED IF USING THE ABC KIOSK?

The maximum amount of time a visitor can be landed will be 30 days when using the automated border control kiosk. This limited time (of 30 days) however, does not apply to Caymanians that use the ABC Kiosk.

